

Our Privacy Policy

In accordance with the National Privacy Principles contained in the Commonwealth Privacy Act 1988 and Health Privacy Principles in the Victorian Health Records Act 2001

Our practice respects your right to Privacy. We realize it is important that you understand the purpose for which we collect details about your health, as well as how this information is used at our practice and to whom this information might be disclosed. This notice is our Privacy Policy relating to the personal information that is collected and retained at our practice. Please review it carefully.

The Policy at our practice is to ensure that we follow below stated procedures:

The personal health information collected will be used for the purpose of providing treatment to you. Personal information such as your name address phone number Medicare number financial information (credit card or bank account details) and email will be used for the purpose of addressing accounts to you as well as processing payments and writing to you about our services and any issues relating to your treatment.

We may disclose your health information to other health care professionals or request it from them if, in our judgement, that is necessary in the context of your treatment. In that event, disclosure of your personal details will be minimised wherever possible.

We may also use your health information for research purposes, in study group or at seminars as this may provide benefit to other patients. Should this happen, your personal identity will not be disclosed without your consent to do so.

Your medical history, treatment records, x-rays, clinical photographs any other material relevant to your treatment will be kept here. You may request copies of our records of your treatment at any time. You may also seek an inspection or an explanation from Dr Vouliotis. For this a convenient appointment will be arranged. Statutory fees will apply in relation to the type of access you seek. If you request an explanation of our records or a written report summary our usual fees will apply to these services.

We will try and ensure that all personal details are kept up-to-date, and may ask on occasions if there have been any changes to details.

The supply of personal information is voluntary, except where required by law. However should part or all personal information not be disclosed it may compromise future care and treatment at our practice.

You can otherwise be rest assured that your health information will be treated with the most utmost confidentiality. Disclosure will not be made to any person not involved in either your treatment or the administration of this practice without your prior written consent.

If you have any queries or concerns about our handling of your personal and health information, please do not hesitate to raise these concerns with our office.